



Cerner Scheduling Solution

The Challenge

Neurology department provided specialized clinics for Neurology Disorders. Current design was multiple appointment types that required end users to scroll in an attempt to seek and search for the correct appointment type. This was a tedious and labor intense design requiring detail work and training for new hires.

The Solution

Cerner design and functionality allowed for a custom field to be defined: Neurology Procedure. Flexing was added to the resource role level to associated the correct resources and their defined durations to meet the requirements needed for the Appointment types defined with in Neurology Department.

The Results

With experienced help from maxIT for the Cerner Scheduling implementation, the number of appointments were reduced by over fifty percent. Department processes were streamlined and an user friendly design reduced end users frustrations and reduced time needed for appointment scheduling.