



Meaningful Use Requires
Meaningful Assistance™

Maximizing IT Outcomes



Clinical Imaging & Informatics

Radiology & Cardiology Services



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Clinical Imaging Services Support Roadmap

1. Value Assessment

- Step one in the maxIT Clinical Imaging Services' process is 2-3 days of on-site assessment encompassing your organization's overall clinical imaging systems, workflow, operations and staff utilization
- The assessment includes an evaluation of current process, technology utilization, systems interoperability, risk, and readiness of the clinical imaging services in your organization
- The primary purpose of the on-site assessment is to investigate, identify and focus on the key improvement areas with the highest impact and the greatest returns
- Customers see great value from maxIT's assessments due to the independent, objective point-of-view
- Our technology recommendations are based on industry best practices, and our clinical suggestions are evidence-based and interpreted by skilled clinical imaging & informatics specialists

2. Optimization Plan

- From the assessment comes a GAP analysis with strategic and tactical recommendations
- A go-forward plan is presented to you with improvement items categorized by level of impact (Financial, Operational) and effort
- Additionally, the plan will be tailored around your selection of vendor and specific to their system designs to help you take full advantage of their features

3. Implementation Support

- As outlined in the Optimization Plan, maxIT supports all implementation efforts with skilled informatics IT consultants who have proven expertise in your clinical imaging applications
- Whether it's product testing and team management, product implementation, project management, or training, maxIT consultants are able to handle your specific needs
- There are many options for implementation support including staff augmentation for existing IT teams, or full implementation managed entirely by maxIT

Clinical Imaging Services Support Roadmap

- With actual clinical health care experience combined with an excellent knowledge of vendor clinical imaging applications, our consultants have a working knowledge of your day-to-day service line processes

4. Project Management

- Should you decide to follow maxIT strategic and implementation recommendations, work begins quickly
- maxIT consultants hit the ground running with minimal time required for ramp-up
- maxIT will project manage specific or broad implementation tasks including internal client team members and vendor team members as appropriate
- Due to the fact that the typical maxIT consultant is a senior, highly-experienced clinician and IT professional, they often lead and train client IT team members to support and manage future IT initiatives

5. Physician & Staff Adoption

- With the successful implementation of advanced clinical imaging hardware & software comes new opportunities to grow your service line by volume and revenue
- Growth, by nature, represents changes that would require acceptance and adoption of your new IT systems by the end-users (Physicians & Staff). maxIT can develop and deliver on-site and on-going end-user trainings and support until there are sufficient internal champions (super-users) identified and developed

Our Difference

As a trusted partner in healthcare IT, our team's mission is to ensure that your IT investments enhance your day-to-day operations and enable your company to meet or exceed your patient care missions, operational improvements and business goals.

maxIT Clinical Imaging Services Provides

- On-site Assessment
- Operational Workflow Assessment
- Implementation Support
- Project Management Services
- Quality Assurance
- Training and Documentation
- Staff Augmentation
- Testing & Training
- Go Live Support
- Post Go Live Optimization
- New PACS / RIS Implementation
- Scheduling Management
- New CVIS/CPACS Implementation
- Clinical Documentation

Clinical Imaging Services Support Roadmap

maxIT Clinical Imaging Services Provides

(Continued)

- Interim System Administrator and Operations Support
- Process Redesign
- Systems Implementations and Upgrades Feasibility Review
- Inventory Management / Billing
- Physician and End-users Adoption
- Systems Conversions, Interfaces and Integration

Supported maxIT Clinical Imaging Services & Vendors

We are currently engaged in Clinical Imaging projects (e.g. Radiology & Cardiology) at several major medical centers throughout the nation. Our team has an accumulated experience with key vendors such as GE, Philips, Siemens, McKesson, Cerner, Fuji, Merge (Amicas), Agfa, and Lumedx.

Summary

- maxIT Clinical Imaging Services includes tailored service solutions around a variety of clinical IT systems focused on rapid implementations with assured results
- In addition to optimizing applications, clients see increased physician and staff adoption, improved patient care, and new growth opportunities
- maxIT offers a wide range of consulting services including new product implementation, on-going project management, and training
- Our consultants have actual health care experience combined with an excellent knowledge of vendor's clinical imaging (e.g. Radiology & Cardiology) applications
- Each consultant has experience in assisting single and multiple-facility hospital organizations
- Our consultants are proven effective by improving and enhancing the end-users' experiences with the newly installed applications

Contact

maxIT Healthcare
877.652.4099
928.438.5739 Fax

John Memarian
National Practice Director
877-652-4099
john.memarian@maxithc.com