



Epic Training Solution

The Challenge

- **Implement a training solution for ambulatory cadence and prelude.**
- **Create curriculum and training environment for Spring 2008 go-live** in medium clinic center.
- **Create documentation for an upgrade two months later** for 2010
- **Create documentation going forward that can be used for future ambulatory sites** on 2010.
- **Build a training environment including patients, users, providers, schedules, appointments** for cadence and prelude for Spring 2008 training that will be converted to 2010.

The Solution

- **Created a workflow based curriculum using training wheels as a base.** This will make it easier to convert to the 2010 upgrade. Designed manuals that serve both as user and training manuals, using hidden text in the margin that is used for the trainer. The end-user leaves with a Quick Start guide.
- **Made testing a part of the process for training** so the trainer has hands on knowledge and up to date information to write curriculum and update the training environment. This involves writing test plans and executing test plans.
- **Involved in the upgrade process in reading and analyzing release notes** so training team would have the latest on what would affect training curriculum.

The Results

- **Created and managed training programs that exceeded timelines and expectations for roll out.**

MaineHealth