



# Horizon Health Summary (HHS) Project

## The Challenge

- To **avoid repeatedly asking a patient the same questions “that we should know the answer to” each time the patient presents at the hospital.** Prior to this solution, each time a patient would present at the hospital, the clinician would ask a patient about their allergies, past surgeries, and other information that changes little or not at all. Clinicians had to repeatedly chart the same non-changing information that had been asked on a prior admission.

## The Solution

- To **improve customer satisfaction working with McKesson,** the Horizon Health Summary Team met this need quickly in some areas with pre-built modules and chart components -- the pre-built allergy module, and the past surgeries chart component. Other longitudinal data, which the hospital wanted to collect, was designed into the online HHS assessment in ‘longitudinal’ entry fields. Longitudinal information appears for ‘confirmation’ the next time the patient presents.

Increased Efficiency  
Patient Satisfaction

## The Results

- **Clinicians now** have the ability to **review longitudinal data on the screen and then simply confirm with the patient,** then add any new information. The time to complete the Initial Nursing History assessment is reduced, as more and more long term data is collected in Horizon Health Summary.
- **Patients satisfaction is improved,** since the clinician can demonstrate they know the patient’s medical background.